

KHS LIMITED WARRANTY

KHS Bicycles Inc frames and rigid forks are warranted to be free from defects in materials and workmanship for 2 (two) years from the original date of purchase and for extreme bikes (DJ/Velvet/Lucky7/DH200) for 1 (one) year from date of original purchase. All other parts (excluding tires, tubes, saddles, grips, brake cables, and chains) are warranted to be free from defects in materials and workmanship for one year from the date of original purchase. KHS will in its discretion repair or replace without charge any KHS frame and/or fork it finds to be defective pursuant to the terms of this warranty. Replacement parts will be the same as or similar to faulty components in terms of construction and cosmetics, but will be limited to current merchandise on hand. KHS will assume responsibility for labour costs incurred relating to the warranty claim only within the first ninety (90) days from the date of original purchase. Transportation charges are not covered by this warranty.

KHS bicycles are not designed or sold for use in competitive racing and similar events, including bicycle motocross, ramp jumping, stunt riding, acrobatics, or similar activities, nor are they intended to be used with motors, engines or other power equipment. KHS Bicycles Inc, its distributor, its authorised KHS dealers, affiliates, or agents shall not be liable under this warranty or any statute or the common law for any damage or failure, including personal injury, resulting from such use.

Personal injury, bicycle failure, loss or damage, abuse, neglect, normal wear (such as on tires and tubes, saddles, grips, pedals, bearings, chains, etc.) improper fit or maintenance by anyone other than KHS, or use of parts inconsistent with the use originally intended for the bicycle as sold are not covered by this limited warranty. In no event shall KHS be liable for incidental or consequential damages which might arise as a result of the improper use and/or failure of the bicycle.

1. In the unlikely event of a possible warranty claim please get in contact with your UK distributor, KHS Bikes, immediately if you have concerns. We want to help you out.
2. We may ask you to send a digital photo to us in the first instance and then arrange to collect your frame if there are possible grounds for a claim that merit inspection.
3. If we are satisfied that there is a fault within the warranty terms we shall deal with replacement quickly at UK level with a quick US sign off. If it is a matter that needs appraisal by the US warranty team, we shall forward detailed photos to them. We stock replacement frames in the UK, so your riding will not be severely interrupted by waiting for parts. Component issues (eg suspension forks) get handled by the respective UK distributor for that product.
4. The KHS limited warranty applies to the original owner only and cannot be transferred, so you will need to give us proof of purchase.
5. Warranties do not cover wipe outs! If the frame has taken abuse or impact resulting in bends, damage or failure of the frame will not be covered.
6. Please remember that bike warranties are given by manufacturers not distributors. It is our job at KHS Bikes to administer the KHS Inc manufacturers warranty as efficiently as we can for you to get you back on the trail. This does not affect your statutory rights.
7. If you have modified your bike with components that KHS Inc think are unsuitable or built up a frame with unsuitable components or had them incorrectly installed then your claim may be excluded. If you need advice, please ask us about changes – especially suspension forks or shocks.
8. KHS Inc will not cover improper maintenance so if you are not experienced, beware of damaging head tubes with badly installed or adjusted headsets or bottom bracket/ linkage/rocker threads.